

In-Home Servicing of Your Personal Computer

Technology Services regularly receives phone calls from district staff seeking recommendations for someone to work on their personal computers. In response to these requests, we have compiled a list of Guilford County Schools Technology Services staff members who are willing to have their names and home phone numbers listed as contacts for technology support at employees' homes. There is a charge for this service and the work cannot be completed during regular working hours of the Technology Services staff.

The billing rate these technicians have agreed to is **\$50 for the first hour and \$35 for each hour thereafter.**

Technicians should not be expected to provide phone support to troubleshoot your particular home computer problem, nor should you contact them at home concerning work-related computer problems. The home phone should only be used to set up technical support appointments for personal home computers.

Guilford County Schools accepts no responsibility or liability for the services provided by the Home Technicians. All transactions conducted between these individuals and their clients are of a personal nature, outside of the Guilford County Schools work hours. **DO NOT contact these individuals during their normal working hours.** This list is only provided to district staff as a courtesy, not a formal recommendation.

IN-HOME SERVICE TECHNICIANS

Patrick Figgatt

Home phone: 336-434-1487

Home email: pfiggatt@triad.rr.com

Area of Service: Guilford County, Davidson County, Randolph County
Services; No exclusions on job tasks.

Allen Ridenour

Home Phone: 336-621-7767

Home Email: aridenour@triad.rr.com.

Area of Service: Greensboro City, Guilford County

Services: Computer upgrades, troubleshooting and repairs, software
installs and training, and networking

Chris Williams

Home Phone: 336-855-1683

Home Email: ncmarshall1@triad.rr.com

Area of Service: Greensboro, High Point

Services: Computer and Peripheral setup – Loading Software, Troubleshooting Operating
System/Software Issues, Training of PC Maintenance and General use of computer/software