



FAQ

Question	Answer
What is GOALS?	All students in GCS now have a library card for Greensboro Public Library and High Point Public Library. The Greensboro Public Library and the High Point Public Library have partnered with Guilford County Schools (GCS) in to provide students with the resources and services necessary to help support their achievement year-round.
Why do students have a library card?	Our partnership, GOALS (Guilford’s Open Access to Libraries for Students), is rooted in the shared belief that through improved and equal access to information, reading, technology and a stronger community, students will be better positioned for lifelong learning and sustained success – our number one goal.
Where can students access the resources at the public library systems from?	<ul style="list-style-type: none"> ● In Library branches ● Inside school buildings ● Out of school programs ● Home ● Anywhere with internet access ● Hotspot lending ● Cell phone
Who automatically has a library card?	All current GCS students
Do students have access to only the library associated with their school or home address?	No, ALL GCS students will use their student ID # to access BOTH Greensboro and High Point Public Libraries. It doesn’t matter their address or school.
Do staff automatically have a library card?	No, at this time it is only GCS students.
What is the login?	GCS+Student ID #

	Example: GCS1234567
What is the PIN/Password?	Birth Month + Birth Year Example: January 2002 = 0102
Where do students go to log in?	Greensboro Public Library: https://library.greensboro-nc.gov High Point Public Library: https://www.highpointnc.gov/749/Library/
What can students borrow?	<ul style="list-style-type: none"> ● GOALS allows students to borrow e-resources and access library databases just like any other public library card. ● Students can also borrow up to 10 items and 5 digital items. ● There are no overdue fines for GOALS accounts, but users are responsible for fees on lost or damaged books/resources..
What type of resources are available?	<ul style="list-style-type: none"> ● Over 50 online databases via <u>NC Live</u> for students to use for homework and projects. ● Electronic books ● Magazines ● NC Historical Information <p>And much more.</p>
Are there late fees?	No, there are no late fees but users are responsible for lost or damaged resources.
Can students go into a library branch and use their number to borrow books and use computers?	Yes. However, they must be accompanied. In Greensboro, students 10 and younger must be accompanied by an adult or a person 15 years or older. The High Point Library requires students 12 and younger to be accompanied by an adult. More information about library policies can be found on the Greensboro Public Library website and the High Point Public Library website.
How often are students uploaded?	Once a month at the end of the month.
Who do I contact if a student can't get in to a resource?	Christine Clark, Clarkc2@gcsnc.com
What can I do to promote and support this resource?	<ul style="list-style-type: none"> ● Demonstrate/facilitate how to use these resources, which will help students feel

	<p>more comfortable and help them develop digital literacy skills.</p> <ul style="list-style-type: none"> ● Lead PD in your school house for staff on this resource. ● Use library resources to enhance your lessons, such as the PBS Video Collection, e-audiobooks, and access to lots of primary source materials. ● Direct students to explore both Library's databases whenever students need to find more information on a given subject. ● Remind students they can visit any of the Greensboro or High Point locations to check out books or get research assistance.
<p>How will I know if my students are using the public library resources?</p>	<p>We are working on the best way to share this data with stakeholders including you.</p>

