

CANVAS/DISTANCE LEARNING DEVICE CHECKOUT INSTRUCTIONS

BEFORE LEAVING YOUR SCHOOL SITE

Log in with your

GCS STUDENT ID and PASSWORD





This creates a cached user profile on your device.

If you cannot login, please make sure you are connected to the **GCS** wifi network.

If you still have problems, please call our Customer Service Desk at 336-370-8179.

AT HOME INSTRUCTIONS

Connect to your home wifi network

Open Google Chrome Browser and go to the website you want to visit

You will be prompted by ZScaler to sign-in. Use YOUR STUDENT ID@stu.gcsnc.com as shown below.



0000000@stu.gcsnc.com

You will then be prompted to sign-in a second time. Use <u>YOUR STUDENT ID@stu.gcsnc.com</u> and password as shown below.



Additional Troubleshooting:

NCEd Cloud Login Issues: see school Data Manager

Device Issues: 336-370-8179

Windows Login Issues: 336-370-8179

ZScaler Issues: 336-370-8179