



## MEETING MINUTES

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### Attendees

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T. Dianne Bellamy Small, Committee Chairperson  
Bettye Jenkins, Committee Member  
Deborah Napper, Committee Member  
Whitney Oakley, Superintendent  
Rebecca Kaye, Senior Advisor  
Sonya Stephens, Chief Performance Officer  
Lane Brown, Senior Director of Public Affairs and Philanthropy  
Lisa Nolen, Director of Board Relations  
Elizabeth Troutman, Legal Counsel  
Kim Hipp, Administrative Assistant

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### I. Call to Order

### II. Approval of the November 1, 2023 Meeting Minutes

The Committee approved the November 1, 2023, meeting minutes as written.

### III. Review Revisions to Policy 1742 5060 Responding to Complaints

The Committee approved presenting revised Policy 1742 5060 Responding to Complaints to the full Board at their December meeting for a 30-day public comment period.

### IV. Review Policy 2015 5005 Constituent Services

The Committee reviewed Policy 2015 5005 Constituent Services. No changes were recommended.

### V. Review Revisions to Policy 2230 Board Committees

The Committee approved presenting revised Policy 2230 Board Committees to the full Board at their December meeting for a 30-day public comment period.

### VI. Other Business

The Committee reviewed the 2023 Annual Report of Policy Committee Activities.

### VII. Adjourn