

Supporting Students - A Parent's Guide

Below are some best practices for helping your child succeed in NCVPS courses. Remember that if you have a child in an NCVPS course who is low-performing, under-performing, or at-risk for any reason, NCVPS has a number of intervention strategies that can help.

Daily Access - Be sure your child is logging in each day. NCVPS has work each school day. If they are taking the class in a lab at school, they may have completed their work there. However, students still need to study for tests, and they might need additional time at school. If they are working from home, be sure they have a good, dedicated workspace, a working computer, and internet access.

Student Success Guide - Ensure that your child follows our Tips to Succeed in Your NCVPS Course guide. They should follow it closely!

Check Student Progress - All of our courses are in an online classroom called Canvas. You can download the Canvas app to see how your student is progressing. [See the details on how to do that here](#). Alternatively, you can log into the Canvas course directly and check your child's grade book. [Check out this video](#) for a step-by-step guide on how to see your child's grade. NCVPS publishes a progress report every two weeks for schools. You can contact your child's e-learning advisor (ELA) to see that grade or you can contact the NCVPS teacher directly at any time for a grade check.

Teacher Help - Have your child contact his or her teacher during their office hours for live help. NCVPS teachers publish their office hours on the homepage of their courses. Our instructors also like to hear from parents! The more you are involved, the better your student will perform. The teacher's contact information is on the homepage of the course.

Peer Tutoring - Have your child sign up for NCVPS Peer Tutoring. There is a Peer Tutoring Help button in each course.



Peer Tutoring offers the following services:

Peer Tutoring - Peer Tutors provides tutoring in [specific content areas](#).

Virtual Buddy - Virtual Buddies are select student volunteers who have agreed to work with NCVPS students who need more than content help in their online classes.

Quick Questions - Services are available to all students via UpSwing at the start of the semester. Students can access UpSwing through their courses in Canvas. For the first four weeks, this is the primary work we provide to ALL NCVPS students.

English Language Learner - This is designed specifically for students who are learning the English language.

IEP and 504 Help - If your child has an IEP or 504 plan, be sure to let your NCVPS teacher know, and contact the EC specialist at your school to see what support the school is providing.

Assistive Technologies and Course Requirements - We have a list of a large number of a great programs that can help your child. [Check out the list here](#). There's something for everyone. Additionally, your child's course may have technological requirements beyond internet access (i.e.: specific software, word processor programs, speakers, etc.). Please read the course syllabus and check with the teacher to be sure that your child has everything needed.

Webinars and Collaborations - Some NCVPS courses have regular live lectures (notated in the syllabus for the course). These are in addition to office hours and are usually recorded for playback later. Although live attendance at sessions is not graded, there may be quizzes or assignments directly associated with the information given at these sessions, so attendance either live or by viewing the recording is important to your child's success.

Review & Tutoring Sessions at School - Check with your school's ELA to see if there are any review or tutoring opportunities at the school for the course your child is taking with NCVPS.

EOC Reviews - See if your child's school is providing end-of-course (EOC) exam reviews. Many schools do this. Sometimes it's after school or on the weekends. Be sure your child takes part in those reviews. The school may also offer reviews for North Carolina Final Exams (NCFEs) and Career and Technical Education (CTE) exam reviews. If your child is in one of those courses, see if they can attend those review sessions.

NCVPS Help - Be sure students are aware of our basic support structure:

Teacher Help - Teachers help with course questions and course content.

The Virtual Support Center - Our support center helps with technology issues in the course and login issues.

ELA Help - The school's ELA helps students with enrolling and withdrawing from a course and with transcript and report card questions about their NCVPS classes.